

7 March 2019

**Prestige Nursing + Care awarded CQC Outstanding rating**

Prestige Nursing + Care, one of the UK's most established private nursing care and support care agencies, has received an overall 'Outstanding' Care Quality Commission (CQC) rating for its Plymouth branch.

The Prestige Nursing + Care branch in Crownhill, Plymouth was rated as outstanding for the way the service is led, and for the level of care of its services.

The branch, which was inspected in January 2019, was praised for its 'exceptionally caring' service, and its staff who 'went 'above and beyond' just providing for their care and support needs.' The report also stated that: 'everyone we spoke with, without exception, told us that the care and service provided by staff and management at Prestige Nursing Plymouth was outstanding'.

The links with the local community and local businesses was also highlighted, and the registered manager, Emma Bonney, was singled out for praise for her open culture and commitment to constantly make improvements to the care the branch provides.

Prestige Nursing + Care Plymouth has 63 members and six branch staff. Its services include supporting people who require companionship and minimal support through to caring for people with complex health needs. The branch also supplies experienced care and nursing staff to homecare clients, care homes, specialist respite centres, day centres, GP surgeries, learning disability homes and day centres, residential schools and occupational health establishments.

The service received 'good' ratings for its safety, effectiveness, and responsiveness by the CQC.

**Jonathan Bruce, Managing Director at Prestige Nursing + Care**, said: "There are very few services in the UK that receive an outstanding rating. This rating is testament to the teams outstanding work, including their focus on delivering exceptional care and going beyond what is expected. This is a very proud day for Prestige Nursing + Care."

**Emma Bonney, Branch Manager at Prestige Nursing + Care Plymouth**, added: "This rating is built on the success of previous 'good' ratings that we've received in the past. Fantastic team work has undoubtedly been the key factor in receiving such an outstanding rating. The community team has also played a huge part and it's great to receive such terrific formal recognition."

**ENDS**

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**About Prestige Nursing + Care**

Prestige Nursing+Care and Elite Care Scotland provide homecare services nationwide for clients who need every day help and support or who have more complex conditions with over 30 branches across the UK.

Our goal is to help everyone stay independent and at home. Our homecare services are an affordable alternative to care homes, delivered by our highly-trained professional team.

Prestige Nursing + Care and Elite Care Scotland are a part of Sodexo, Quality of Life services.