

### Your Managed Rehabilitation Services Partner for Personal Support and Complex Needs

A trusted and competent rehabilitation care and support team is vital for individuals who have brain or spinal injuries, or other complex conditions.

Sourcing a local, suitably qualified and experienced team is crucial for successful rehabilitation and continuing care.

Elite Care Scotland is a trusted partner for Case Managers, Solicitors, Personal Injury lawyers, financial deputies and health professionals across Scotland.



### CASE MANAGEMENT







### The Elite Care Scotland Difference

#### 3 reasons why Elite Care Scotland

has been a chosen provider of nursing, care and support professionals for clients with complex rehabilitation needs for 40 years.



Our managed rehabilitation and support services are available nationally and are delivered by local, highly-trained professional teams.

Our teams work closely with a client's legal and professional authorised representatives to implement and deliver a care package to achieve the best possible care outcomes.



Elite Care Scotland specialises in providing complex care and rehabilitation services supported by our carefully vetted and accredited nursing, care and support teams.

We provide the best outcome-based rehabilitation care and support for every client by working closely with every stakeholder who is engaged with a client's rehabilitation.



Every client has a unique rehabilitation care and support programme.

We tailor our rehabilitation and support programmes by the type and number of professionals we provide, the specification and complexity of services needed, and the package requirements.

97%

From our recent client survey, 97% of clients said that they were very satisfied, or satisfied, by the service provided by Elite Care.



## Our Rehabilitation Services include:

- · Re-enablement
- Acquired Brain Injury
- Acquired Spinal Injury
- Personal injuries
- Catastrophic injuries
- Clinical negligence
- Complex needs
- Challenging behaviour
- Cerebral palsy
- Support for children and young adults

### Our Rehabilitation and Support Services

We support multi-disciplinary teams of clinical, therapeutic and healthcare professionals - from consultant neurologist to physiotherapist, speech and language therapist, and community teams.

We offer a 24 hour service for every client, where required. Our services are fully flexible, and can be arranged or changed, at short notice.

We specialise in support programmes, and the continuing management of support for children and young adults.



# Your Team of Multi-Disciplinary Professionals

Elite Care Scotland recruits the highest calibre of nursing, care and support professionals to support clients with complex care and support needs.

### Our High Calibre Team

All Elite Care Scotland Team professionals:

- Are PVG checked and undergo over 20 compliance checks to validate their qualifications and career experience;
- Are specially trained in Acquired Brain Injury/Acquired Spinal Injury, and other complex conditions;
- Have a background in assisting people with a learning disability, and will have undertaken specialist Mencap training.









- ✓ Tracheostomy
- ✓ Suctioning oral and tracheal
- ✓ Oxygen Therapy
- ✓ Epilepsy rescue medication- Buccal midazolam & Rectal Diazapam
- ✓ PEG (Percutaneous endoscopic gastrostomy) and JEJ (Jejunostomy)
- ✓ NG (Nasogastric)
- ✓ Ileostomy (Stoma/Colostomy)
- ✓ Complex Bowel Management
- ✓ Cough Assist and Assisted Cough
- ✓ Ventilation
- ✔ CPAP (Continuous Positive Airway Pressure)
- ✔ BPAP (Bilevel Positive Airway Pressure)
- ✓ NIPPY (Non-Invasive Positive Pressure Ventilation)

### Our Package Costs

We work closely with Case Managers, Solicitors, Personal Injury Lawyers, financial deputies and health professionals and other client representatives to understand both the health, medical and psychological needs of a client and the health outcomes we want to help them achieve.

This results in a comprehensive individual Care Assessment which informs the nursing and care services the client requires every day.

A care package cost is then agreed for an intensive support programme. A client's authorised representative is fully informed at all times of how budget for care and support is allocated and utilised.

# Your Partner for Complex and Specialist Care Case Management





All Elite Care Scotland professionals have a shared understanding of each client, their care and support needs, and required health outcomes.

Our local Branch Managers and Field Care Managers manage professional care and support teams locally, working closely with Case Managers, NHS consultants, GP practices and community nursing teams.

### **About Elite Care Scotland**

Elite Care Scotland is a long-established, forward-thinking provider of homecare and healthcare professionals. We support independent living through our extensive local branch network and local professional care and support teams.

Every day, Elite Care Scotland provides care and support to clients and their families, across all ages and ability. Our services span from occasional relief care to 24-hour home nursing. We have specialist teams who support and manage complex care and rehabilitation services at both a local and national level.

We are proud to be a part of Sodexo Global Homecare, a world leader in Quality of Life Services.

### **Accreditations**

Elite Care Scotland's NAPPI training is approved by BILD, the British Institute for Learning Disabilities.

We are also members of the Spinal Injury Association, The British Association of Brain Injury Case Managers, Whizz Kidz, and the National Council for Palliative Care.











© 2017 | CMEB 001 Rev. 12/17

Elite Care Scotland is your managed rehabilitation services partner for the personal support and complex care needs of your clients. To find out more about how we can support your requirements, please call 01334 476262 or email info@elitecareathome.co.uk