

Personalised Care and Support Programmes for Clients With Complex Needs

Our goal is to help every client lead as positive, and as full a life as possible, whilst remaining in their own home.

Prestige Nursing + Care is a trusted partner for Case Managers, Solicitors, Personal Injury lawyers, financial deputies and health professionals across the UK.



COMPLEX CARE



To find out more about how we can support your requirements, please call 0800 0237 222 or email Info@prestige-nursing.co.uk

The Prestige Nursing + Care Difference

3 reasons why Prestige Nursing + Care has been a chosen provider of nursing, care and support professionals for clients with complex rehabilitation needs for 70 years.



National Experience Delivered Locally

Our managed rehabilitation and support services are available nationally and are delivered by local, highly-trained professional teams.

Our teams work closely with a client's legal and professional authorised representatives to implement and deliver a package of care and support to achieve the best possible care outcome.



A Trusted Partner

Prestige Nursing + Care specialises in providing complex care and rehabilitation services supported by our carefully vetted and accredited nursing care teams.

We provide the best outcome-based rehabilitation care and support for every client by working closely with their family, and other professionals, who have responsibility for their successful rehabilitation.



Personalised Service

Every client has a unique rehabilitation care and support programme.

Our programmes are tailored by the specification and number of professionals we provide, the specification and complexity of services needed, and the package requirements.

We offer a 24 hour service for every client, if required. Our services are fully flexible, and can be increased or decreased, or arranged at very short notice.

97%

From our recent client survey, 97% of clients said that they were very satisfied, or satisfied by the service, provided by Prestige Nursing + Care.



Our local Branch and Field Care Managers supervise our professional care and support teams, working closely with Case Managers, NHS consultants, GP practices and community health teams.

Prestige Nursing + Care provides personalised complex care and support programmes from highly qualified teams of nurses and care and support professionals.



Your Team of Multi-Disciplinary Professionals

Prestige Nursing + Care recruits the highest calibre of nursing, care and support professionals to support clients with complex care and support needs.

Our High Calibre Team

All Prestige Nursing + Care Team professionals:

- Are DBS checked and undergo over 20 compliance checks to validate their qualifications and career experience;
- Are specially trained in Acquired Brain Injury/Acquired Spinal Injury, and other complex conditions;
- Have a background in assisting people with a learning disability, and will have undertaken specialist Mencap training.



- ✓ Tracheostomy
- ✓ Suctioning - oral and tracheal
- ✓ Oxygen Therapy
- ✓ Epilepsy rescue medication- Buccal midazolam & Rectal Diazepam
- ✓ PEG (Percutaneous endoscopic gastrostomy) and JEJ (Jejunostomy)
- ✓ NG (Nasogastric)
- ✓ Ileostomy (Stoma/Colostomy)
- ✓ Complex Bowel Management
- ✓ Cough Assist and Assisted Cough
- ✓ Ventilation
- ✓ CPAP – (Continuous Positive Airway Pressure)
- ✓ BPAP (Bilevel Positive Airway Pressure)
- ✓ NIPPY (Non-Invasive Positive Pressure Ventilation)

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Specialist care support describes more intensive assistance for health, rehabilitation and psychological needs, from long-term conditions, deteriorating health, acquired injuries and neurological conditions to learning disabilities support.

Understanding Complex and Specialist Care Needs

Prestige Nursing + Care provides specialist nursing support as part of our clients' daily routines, including stoma care, complex bowel management, gastronomy/PEG feeding, suctioning, tracheostomy care and home oxygen therapy.

We support individuals who have challenging behaviours, and specific needs to help them adopt coping mechanisms in their daily life.

Caring for Children and Young Adults with Complex, or Challenging, Needs

Prestige Nursing + Care supports and cares for children and young people across a range of physical, mental health and medical conditions, some of which can be complex, terminal and life-limiting.

Our services range from supporting a young person to move into independent living accommodation, providing respite care for a child with a disability and their family, to providing palliative care for a child with a terminal illness.

Our support and care plans are overseen by our Lead Nurse for Paediatric Services and are shared with GPs, community health teams, the Local Authority, education establishments, and employer, if applicable.

We provide peace of mind for our younger clients and their families, and a seamless continuity of support from child to young adult to adult.

Our learning disability support programmes have 4 aims:



A full and happy life close to home



A choice about the type of support received



Assist with home choices and location



Active social and leisure activities, including learning new skills and hobbies



Case Management and Complex Care

Prestige Nursing + Care has extensive experience of providing complex care and support for clients with authorised representatives, including Case Managers, Solicitors and Personal Injury lawyers.

We work closely with our client's case management team to ensure compliance with Care Plans, provision of care and support professionals, and adherence to agreed budgets.

Our Complex Care Package Costs

Prestige Nursing + Care's services are privately-funded, either by our client, or their representatives direct, or supported by a Local Authority or CCG.

The cost of the care and support is based upon a comprehensive Care Assessment which is shared and discussed with our client, their family, and authorised professionals who are concerned and interested in their welfare.

The Care Assessment will inform the nursing and care team services our client requires, and the health outcomes we want to help our client achieve.

Our client, their family and authorised representatives are fully informed at all times of how the cost of their care and support is determined and utilised.

Your Partner for Complex and Specialist Care



About Prestige Nursing + Care

Prestige Nursing + Care is a long-established, forward-thinking provider of homecare and healthcare professionals, supporting independent living through its extensive local branch network and local professional care and support teams.

Every day, Prestige Nursing + Care provides care and support to clients and their families, across all ages and ability. Our services span from occasional relief care to 24-hour home nursing. We have specialist teams who support and manage complex care and rehabilitation services at both a local and national level.

We are proud to be a part of Sodexo Global Homecare, a world leader in Quality of Life Services.

Accreditations

Prestige Nursing + Care's NAPPI training is approved by BILD, the British Institute for Learning Disabilities.

We are members of the Spinal Injury Association, Headway, The British Association of Brain Injury Case Managers, Whizz Kidz, and the National Council for Palliative Care.



Prestige Nursing + Care is your managed rehabilitation services partner for personal support and complex care needs.

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